

Annual Report

2020 - 2021



Letter from The Trustees



Ajit Isaac Founder & Trustee

FROM THE TRUSTEES' DESK

The Careworks Foundation started off as an endeavor to improve the living conditions of our staff from marginalized communities. But with time, our intent and compassion, led us to broaden the scope of our work and invest in the health and education of the larger community. Today, after seven years of striving to create better lives for all, we are pleased to share the Careworks Foundation's Annual Report 2020-21. In this report, we have shared our community initiatives related to education and health which has benefited over 40,000 children. In addition, we have also shared the considerable work our team has done for the under-served, during the pandemic for Covid relief.

Out of 100 students in India, 29 children drop out of school before completing the full cycle of elementary education. It is this observation by the UNICEF, that made us shift our focus to the solving the underlying factors that need to be addressed. Most of our children belong to marginalized communities who struggle with financial stability and come from a home environment where learning practices are poor. And the schools they attend have limited infrastructure, a shortage of trained teachers and lack of suitable learning materials.

Building on the core principle of "leaving no one behind", we have shifted our focus to three core Sustainable Development Goals set by the United Nations. These compliment the work we do for the holistic development of children from marginalized communities and also provided structure for our covid response activity.



1. Quality Education

Our efforts to ensure inclusive and equitable quality education for all.

These initiatives cover our regular work like building and renovating schools, ensuring all our schools have access to electricity, creating cheerful classrooms with the right lighting and furniture, investing in computer labs, training teachers to achieve their professional goals, providing properly designed worksheets and learning tools to our children and much more. In addition, during the pandemic and lockdown, we trained our teachers on the basics of virtual education, helped our children become digitally savvy and provided digital devices to school leaving students fully loaded with content to prepare for their exams.

2. Good Health & Wellbeing

Our initiatives to ensure healthy lives and promote better lives for all.

The CWF team routinely conducts health camps across 75 schools to screen for major ailments and provide financial assistance to recover from them. However during the pandemic, we expanded our scope of work to include providing cooked meals for migrant labor, dry rations for marginalized communities, personal protection kits for teachers and students and tele-health services for our community covering both physical and mental wellbeing.

3. Clean water and Sanitation

Our work to ensure availability and sustainable management of water and sanitation for all.

Across our schools, we are committed to ensuring each school has pure drinking water, hygienic handwash facilities and clean toilets for our children and teachers. As a result, our team continues to invest in building/ renovating infrastructure and ensuring the cleaning staff is properly trained and equipped to maintain the facilities.

At CWF, we believe education and healthcare are at the core of developing communities. They play a constructive and remedial role in providing future human infrastructure for a robust socio-economic development of our country. In this report, we are proud to share the work we have done over the past year to help our communities overcome the crisis caused by the Covid pandemic and our on-going work related to health and education across 75 government schools working with 400+ teachers and 14,000 students. I hope you find this report interesting and informative and encourage you to join us in building better lives for the larger community.









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1. About us

Careworks Foundation (CWF), a CSR division of Quess Corp was formed in 2014 to act as a catalyst of change and create better lives. CWF is driven by the belief that education and health are the two major and imperative dimensions to accelerate sustainable socio-economic development in society.

Our vision

To actively contribute to the community in which we operate creating a positive impact on the lives of people especially in the areas of health and education. In doing so build a healthy and educated workforce and provide a sustainable livelihood for the weaker sections of society.

Our Belief

The school is an important institution for the cognitive, creative, and social development of children. It takes additional importance for children from marginalized communities, as most of them are likely to be first-generation learners in their families. More than just a place for learning, the school builds and shapes the lives of these children which has a ripple effect on their families, communities, and the future generations that follow. Our school centric approach finds customized solutions for each school and follows through with holistic development. Our work on the ground backed by studies on the subject shows that a joyful learning environment along with the right mix of experiences can improve engagement, motivation, and learning outcomes among children.

This also motivates stakeholders in the school- the management, government representatives, parents, and community members to actively engage with the school and take pride in the progress of the school.

Our Approach

- Holistic Development
- Long Term Approach

- School Centric Approach
- Cluster Based Approach

Better Lives

CWF Impact

1



Working with 75 Govt schools in Karnataka & Tamil Nadu

2



400+
Teachers impacted

3



40,000+ students over the last six years with 14,000+ benefited last year

4



800+ Children between 3-6 years received Early Childhood Care Education 5



18 computer labs renovated 100+ computers installed & 2000+ students received computer education online 6



75 Toilets built/Renovated last year & 200+ Sanitation facilities renovated & maintained benefiting 13500+ students

7



378+ Hand-Wash area built, renovated & maintained benefiting 13500+ students

8



632 Scholarship awarded

9



602 Tabs distributed to SSLC students to support Digital Learning Initiative during Pandemic

10



5334 Students counseled under Back To School Initiative, to reduce dropout rate in schools & Create Covid

77



35000+ Personal
Protective Gears distributed

12



80000 meal packets distributed during Lockdown

Our Program



1. School Up gradation

Creaate joyful learning experience by providing infastructure to enhaunce basic amenities in the school



5. Stakeholder Engagement

Systematic and Deliberate engagement with stakeholders in the development program



4. Teacher Mentoring

Improve the teaching performance and to promote personal and professional well being of the teachers



2. Student Enrichment

Helps students to accelerate learning progress through upgrading school Resources, instruction Methods and educational services



3. Health & Wellbeing

Focusses on Health & Nutrition, Mental Health of students, Water & sanitation facilities at School

In keeping with our belief that a joyful learning space has a better impact on the learning process, CWF endeavors to address the last mile support in the school by understanding their needs and planning solutions for better functioning. As per our approach, we assess every school within its context, which helps us find customized solutions to localized problems. Following this, a thorough and scientific School Mapping process is undertaken which helps us understand the gaps in the school system. This further helps us identify the stakeholders to engage and create a participatory, effective, and scalable model.

2. Covid-19 Response Program

"Alone we can do so little, together we can do so much." -Helen Keller

The year 2020 was defined by the coronavirus pandemic, arguably the worst pandemic the world has seen in 100 years. COVID-19 has caused more than 300 lakh cases with close to 3.9 lakh fatalities in India alone (as of June 2021) with millions impacted worldwide. The illness has affected nearly every aspect of life, from work and school to everyday activities like getting groceries and interaction with friends.

While the lockdown helped to curb the spread of the virus it also led to wide scale financial distress for the poorer sections of our society. Daily wage earners and migrant labor communities had no source of income as cities shut down. And it was a struggle for many to get even a single meal a day, causing many to return to their villages.

Impact

80K

Meal packets distributed

1.6K

Grocery kits distributed

>3K

Health kits distributed

1. Covid-19 Response Program

Careworks Foundation (CWF) has initiated several programmes to fight Covid – 19 and help marginalized communities. Our primary focus was to ensure good health and wellbeing of the most disadvantaged section of our population. With secondary focus on ensuring the children of migrant labor did not drop out of the formal education system during the lockdown.

2.1 Humanitarian Relief Program





I. Meal Distribution

At the start of the lockdown, CWF leveraged Quess Corp's extensive food service facilities to provide 80,000 hot cooked meals to migrant workers, slum dwellers and people staying in temporary 'labor' colonies over a period of 23 days.

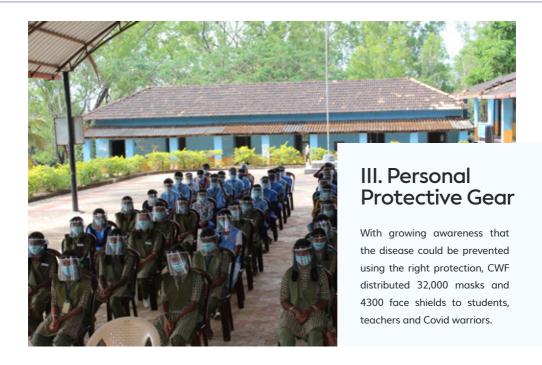




II. Grocery Kit

As the lockdown continued with financial distress becoming prevalent, we distributed 1600 grocery packs (containing essential foods) to migrants and daily wage workers.

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IV. Medical Equipment

CWF provided 2 ventilators to Victoria Hospital in Bangalore that benefited hundreds of poor patients.



V. Health Kit Distribution

Even after the lockdown, CWF distributed 3050 personal care kits (mask, shield, hand wash, sanitizers, brush and paste, nail cutter etc.) to 3050 children with the support of Embassy group. This is part of our annual outreach to inculcate good health related habits amongst our children.

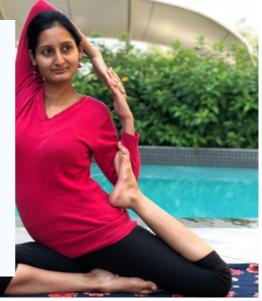


VI. Tele Counselling to combat Depression and Anxiety

As the pandemic raged, various mental health issues began manifesting themselves across age groups. CWF launched a tele counselling service for children and parents of CWF schools addressing Childhood anxiety disorder, School dropout syndrome, Unemployment stress etc. We were able to support 1665 students and parents.

VII. Yoga & Meditation class for COVID Warriors

During the course of the lockdown, school teachers were deployed for active Covid duty by the government. As many were infected and a few passed away, large sections of the teaching staff began showing symptoms of anxiety. CWF launched online Yoga and Meditation courses to help them de-stress which were used by 130 teachers.



2.2 School Relief Program:



Standard Operating Procedure for School Safety:
Devised and disseminated via training to 300+
teachers. We also helped create a COVID response
team (supported by health workers) in each of our
73 schools to handle suspected any covid cases





I. Safe School Initiative

Once the lockdown lifted, children were excited to come back to school. We worked to create a joyful and safe environment through the following measures

COVID 19 Help Desk: Each school equipped with Thermal Scanners, Oximeters, Sanitizers with frequent fumigation and sanitization, done in addition to daily maintenance.



Impact: Benefitted 13000 children as it gave their parents the confidence to send them back to government schools.

II. Health Education

Posters: Displayed attractive posters to inform the children of safety protocols like physical distancing, frequent hand washing, sanitization etc.

CWF quickly started a Preventive Health Education programme to contain the disease.





1. Covid-19 Response Program



Age wise Activity Books: Distributed to provided tips to avoid Covid 19 along with some engagement activities to 10,852 students.

Handouts: Easy to understand Handouts shared with 5000 parents with relevant information

III. Trace- Contact- Connect Back to School



During the lockdown as migrant labour returned to their villages, children left the formal education system. Once schools reopened, we started a Trace – Contact – Connect programme to locate children and convince their parents to send them back to the nearest government school. We also shared details of relevant school headmaster to facilitate the process and general Covid prevention practices.



Impact: We connected with 5334 students.

IMPACT STORY

'4000 Masks in 14 Days'

Challenge taken by Honnethalu Government Public School, Shimoga

At the start of the first lockdown, the teachers of the Honnethalu school in Shimoga decided to work with the community to make and distribute cloth masks to doctors and nurses, police staff and other covid warriors.











ನಾ ಕೇಂದ್ರ

ಮಲೆನಾಡಿನಲ್ಲಿ ಮಾಸ್ಟ್ ಕ್ಯಾಂತಿ

As markets were shut, the school reached out to local temples requesting priests to donate cloth. This was then given to local tailors with clear instriuctions on how to make masks. Teachers and studens coordinated the exercise across multiple touch points to achieve success.

And in 14 days, the school was able to make and distribute over 4000 cloth masks free to everyone in need.

3. School Enhancement Program

ಸರ್ಕಾರಿ ಕನ್ನಡ ಹಿರಿಯ ಪ್ರಾಥಮಿಕ ಶಾಲೆ

"Learn as if you were to live forever."
-Mahatma Gandhi

Impact

Upgraded Schools

Computer labs

75 Toilets built/renovated

Handwash facilities

The CWF School Enhancement Program is the flagship initiative of the Careworks Foundation. Aimed at holistic development of children studying at government schools, it attempts to improve the standard of education through strengthening basic infrastructure and the quality of education imparted in community schools.

3.1 School Upgradation





CWF aims to create joyful learning spaces by providing infrastructure based solutions that enhance basic amenities of the school. Once the school is identified, CWF works on the school buildings & other facilities to ensure that it is free of health & safety hazards and promotes joyful learning.

I. School Renovation

The program aims to build schools that are safe, comfortable, attractive and child friendly. All elements that promote learning for children.







Impact FY 20-21: CWF has renovated 13 schools and benefited 1000+ students across Karnataka & Tamil Nadu. We also renovated 38 rooms across schools including Nalikali rooms, Classrooms for higher classes, Library, Science labs & Office rooms.

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II. Computer lab up gradation:



As schools moved to digital learning, we noticed that 75% of our children did not have access to digital devices. To support them we upgraded computer labs to enable recording of on-line sessions and trained teachers on digital tools.



Impact: Upgraded 18 computer labs across South 3 and South 4 Government schools, Bangalore and Tamil Nadu impacted 4611 of students & 147 of Teachers benefited. Total 116 computers provided across 26 schools.

III. School Beautification:



Our team extended the concept of Building as Learning Aid by using Artwork to showcase educational concepts on classroom walls, doors, pillars and outdoor spaces as learning resources.



Impact: The year 2020-21 CWF focused more on hygiene practices like hand wash techniques, Basics of Numeracy and alphabets .In total 2385 sq. wall art painted across 9 schools.

IV. Clean Water and Sanitation:





Drinking water: In order to provide access to safe drinking water to every child, we have installed water purifiers in all 59 schools which are also maintained regularly.



Sanitation: From our inception, CWF has built or renovated 173 boys & 166 girls Toilet units respectively. Plus a total 74 hand wash facilities have been built over the past seven years by our team with the help of Quess Corp and partners.

In the year 2020-2021, CWF built 13 school sanitation facility including a separate toilet for Children with special needs.



Impact: Impacted 12,188 students from 59 schools. Built/renovated 75 Toilets & 48 Urinals

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IMPACT STORY



Thanthai Periyar GHSS Puzudiyakkam

Poppy Manohar

Thanthai Periyar GHSS Puzudivakkam Chennai



We are very fortunate to witness the amazing facelift of our school campus done by 'Care works Foundation'. We never dream it too, that our school will look like any other private schools.

Initially, our school walls are not white washed for years. But now, it is appealing and glittering with cream and grey contrast. The main gate is welcoming with perfect welding and painting. The right wing building which looked doomed is now lively with rearranged ceiling and electrical accessories. The safety standards are followed in every single work and we are confident that our children are safe. Ventilations in all the classrooms are enabled which is the need of the hour. All the chairs are renewed through painting, which has enabled a perfect learning atmosphere.

Chemistry lab is perfectly done. The white cupboards in physics lab give a sophisticated look. The Biology lab is safe and secure now on placing grills. The main building with the stage is renewed so beautifully. The 'Hi-tech' lab is tiled giving a perfect finishing to the lab. The first floor of the main building has also become safe on perfect grilling. Our heartfelt thanks in changing the outlook of the boy's Toilet. The pipelines and waterlines are orderly placed, that our children are spellbound and no complaints. The hand wash area is also neatly tiled with perfect push taps that conserves water.

Hats off to all the individuals in coordinating this Himalayan task so meticulously, that now our school campus is rejuvenated.



3.2 Student Enrichment

"The philosophy of the schoolroom in one generation with be the philosophy of the government in the next."

- Abraham Lincoln

Impact

632

Scholarships Given

605

Tabs Given

6.5K

Life Skill

13K+

Students Computer Education

34K

Education Kit Given

20K

Students Screened

While a structured syllabus is an important aspect of children's learning, our school centric approach places significant emphasis on providing stimulus to children's development beyond academic learning. During the Covid Pandemic, we included a more holistic approach towards children's education to counter the effects of the lockdown.

3.2 Student Enrichment



The lockdown led to a considerable financial instability in the under- privileged communities. This led to children dropping out of school, unable to learn due to absence of digital tools and lack of finance for higher education. The CWF team decided to help by proactively supporting children via Scholarships and helping arrive at an appropriate Digital Learning Program.

I. Scholarship Program



CWF's Scholarship Program identifies deserving students from underserved sections of society and nurtures their aspirations by providing financial aid



Impact: CWF has provided 632 scholarships to deserving students since inception.

II. Digital Learning Program:

We supported government school students and teachers with digital learning programmes to help them transition from Offline to Online classes



Impact: 10 schools across 2 districts impacting 602 students

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Digital Learning Program:

a. Tab Distribution for SSLC students



CWF realized school leaving children were the most affected by lack of access to online classes. The key issue was lack of access to digital devices and internet connectivity. We provided tabs with pre-loaded content including audio-video aids, to help them prepare for their exams in offline mode.

b. Computer Learning Programme

In order to help Government school children, gain working knowledge of computers, CWF introduced remote computer class for higher classes to teach operating knowledge of Linux and Windows operating systems and other basic functional skills. Sponsored by Shankha Memorial Trust, the programme improves their future employability.



c. Interactive Board & TV to DSERT Studio

CWF donated a 65-inch New Line Interactive dual board and 43-inch Panasonic TV to Department of State Educational Research and Training (DSERT). These will be used in the recording studio to boost online learning initiatives during COVID19 pandemic & beyond.

Impact: 41 lakh government school students across Karnataka will benefit from the DSERT recording studio

IMPACT STORY



Mahesh Jeevan Bima Nagar Bengaluru

Mahesh is a 17-year-old student of Karnataka Public School at Jeevan Bima Nagar in Bengaluru. While many of us know of him as the student who scored 98% in the SSLC exam - few are aware of the severe problems he faced to achieve this milestone.

Mahesh's family shifted to Bangalore from Yadgir in search of work. His mother, who is the sole breadwinner, does housekeeping while his two brothers are unemployed. Living in a temporary accommodation in a frugal manner, he did not miss a single day of school. As a matter of fact, he often stayed back after school closed, to study till 9.30 P.M because his home environment was not conducive for studying.

During the lockdown, the family suffered tremendously. His mother lost her job and they had no food to eat for a while. This forced his mother and brothers to return to Yadgir but Mahesh remained. He started working at a construction site to earn a living and studied at night for the exams. While other children took study leave, Mahesh continued to work, taking leave from work for only five days before the exam to brush up on his studies.

When the results were announced, he was in shock. Then he quickly became the talk of the town, with various ministers and well wishers, feliciting his success.

CWF has adopted Mahesh under our scholarship programme. We will support him till he completes his higher studies. Currently studying in 11th Standard Science at PRN Amratha Bharathi Hebri Udupi district, he aspires to become a teacher. Mahesh believes poverty is not a hindrance to success. Today his success is a result of his dedication, hard work and commitment.

3.3 TEACHER MENTORING

CWF recognizes that teachers are key to the transformation of schools. Our teacher mentoring program aims to upgrade their professional capabilities related to teaching their students in the best way possible.

We launched the TEFD (Teacher's English Fluency Development Program) in 2019-20 which is an android based app-learning program, specially designed to improve communication skills, boost English fluency, and create a sense of confidence among teachers. TEFD program aims to facilitate and impart basic English communication skills among government school teachers with innovative app-based learning modules. This is a 3-month long course, where a teacher is mentored by the facilitators to help him /her learn more effectively.







Through these initiatives, we strive to create better lives by;

- Creating a resourceful environment by enabling teachers to effectively utilize resources delivered to the school.
- Building the capacities and confidence of the teachers to use resources for their professional development.
- Setting up a forum for practicing teachers to discuss issues of teaching & learning and to generate and discuss ideas for their professional development.



Impact: Our Teacher English Development Program (TEFD) reached 161 teachers across

15 schools

3.4 **Pre School Programme**

Early childhood care and education (ECCE) is more than preparation for primary school. It aims at the holistic development of a child's social, emotional, cognitive and physical needs in order to build a solid and broad foundation for lifelong learning and wellbeing. In 2020-2021 CWF with the support of implementing agency Chilume started Childhood Care Education Programme across 27 Anganwadi's of Bangalore.

This year CWF focused on online classes to improve children's learning level. Created COVID awareness among Anganwadi's teachers, parents and children's. Donated safety equipment such as thermal scanner, sanitizers, masks & health kit for

The aim of the ECCE is to "Facilitate the optimum development of the child full potential and lay the foundation for all-round development & lifelong learning". ECCE has the possibility to nurture caring, capable and responsible future citizens.

children's. Provided Psychosocial care support through Tele counselling services.

Impact: 802 students across 27 Anganwadi's were impacted through Early Childhood Care Education Programme

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4. Volunteering

"Only a life lived for others is worth living."

-Albert Einstein

connect with communities and relate to the values of the company better. At CWF we have tailor-made volunteer engagement programs to create a sustainable impact on the children we work with while also giving volunteers a sense of pride, an opportunity to learn, and create lasting memories. CWF has been actively engaging volunteers across various Corporates since 2014 through different activities year on year.

Employee Volunteering, a key facet of Corporate Social Responsibility, gives corporate employees a chance to

Impact

1.5k+

Volunteers participated

500+

Volunteering Hours Contributed

4. Volunteering

Employee volunteers addressed some of the most pressing needs of society, an initiative that also helped in their personal growth.



"Read out a story":

Our employees recorded 100+ stories for impaired students.

"Flash card making":

Our employees made 500+ sets of flash cards, consisting of alphabets and numbers, for children

"Employees contributed":

1.5 million towards COVID relief work.

Highlights 2019-20



1,500 +

Volunteers participated



500+

Volunteering hours contributed

6. NEEM: National Employability Enhancement Mission

"The true charity in not giving bread or money, but providing employment." -Likin Santak



NEEM Trainees Deployed The Careworks foundation is registered under the National Employability Enhancement Mission of AICTE as a NEEM facilitator.



Client Location PAN India



Nationality Employability Enhancement Mission, also known as NEEM or NEEM Scheme is an initiative taken by AICTE, under MHRD.

CLAP is governed by the guidelines prescribed by National Employability Enhancement Mission (NEEM), Regulation, 2017 and 1st Amendment issued vide Notification dated 13th October 2017.

CWF Registered as a NEEM Facilitator with AICTE on 22nd of November 2017. Careworks Learning Apprenticeship Program (CLAP) is Careworks Foundation's crafted program to meet the objectives of NEEM.

CWF in partnership with Quess Corp Limited brings the best of Vocational Training practises and the best of Trainee Management to make CLAP one of the strongest Apprenticeship offering in the industry.

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Balance Sheet

As at 31st march 2021

Careworks Foundation

No 3/3/2 Ambalipura Village Varthur Hobli Bangalore 560 037

Particulars	Schedule	Total 2020 - 2021
Funds & Liability		
Corpus Fund	1	25,00,000
Restricted funds	2	-
Surplus/(Deficit) in Income and Expenditure a/c	3	11,94,06,962
Liabilities		
Current Liabilities	4	16,34,84,400
Statutory Dues	5	1,38,77,929
Total		29,92,69,291
Application of funds		
Fixed assets	6	1,07,518
Cash & Cash equivalents	7	13,85,78,799
Short term Loans & Advances	8	33,28,165
Other Current Assets	9	15,72,54,809
Total		29,92,69,291



Income & Expenditure

Account for the year 1st April 2020 to 31st March 2021

Careworks Foundation

No 3/3/2 Ambalipura Village Varthur Hobli Bangalore 560 037

Particulars	Schedule	Total 2020 - 2021
Income		
Contributions	10	10,32,49,356
Income from services	11	81,40,79,783
Surplus/(Deficit) in Income and Expenditure a/c	12	2,13,93,786
Total (A)		93,87,22,926
Expenditure		
Stipend		16,34,84,400
Support services		1,38,77,929
Program Expenses	13	4,45,17,354
Administrative expenses	14	32,20,197
Total (B)		86,46,23,934
Surplus/(Deficit) Before Tax		7,40,98,991
Tax expense for current year		
Tax expense for previous year		
Surplus/(Deficit)		7,40,98,991
Add: Surplus brought forward from previous year		
Surplus of Income over Expenditure carried to Balance sheet		7,40,98,991
For and on behalf of the Careworks Foundation	Subject to our audit report of even date For Vasan & Sampath LLP	

Place : Bengaluru Date : 14-02-2022 Umhkrishnan Menon Partner Membership No : 205703

Chartered Accountants FRN: 0045425/\$200070

Place : Bengaluru Date : 14-02-2022



Reciepts & Payments

Account for the period 1st April 2020 to 31st March 2021

Careworks Foundation

No 3/3/2 Ambalipura Village Varthur Hobli Bangalore 560 037

Reciepts	FY 2020-2021	Payments		FY 2020-202	21
To Opening Balance (Excluding fixed deposits) Cash Bank Contributions Reciept from training activity (NEEM) Interest Income	61,577 4,98,20,383 10,27,54,755 81,61,00,878 24,51,515	Project and Initiatives Administrative Expense Admin - Others Admin - Training Bank Fixed Deposits Donations Given Fixed assets purchased Stipend Paid Statutary Dues GST Paid TDS Paid By Closing Balance (Excluding Fixed Deposit Cash Bank	78,99,02,114 52,88,194 11,66,859	3,72,37,185 78,99,02,114 5,40,84,676 59,379 5,40,84,676 64,55,053	
Total	97,11,89,108	Total		97,11,89,108	





Better Lives